



## ATF DEVELOPMENTS

1<sup>st</sup> December 2010

To all customers and staff,

As part of our commitment to producing the best possible product for every intended application, Penrite Technical Department has a program of continual range and product reviews. Over recent months this program has led to the expansion of our HPR, Enviro, PMO, and Power Steering ranges and a modification to our ATF range.

Due to the availability of new technology, several products within our ATF range have been able to be upgraded to cover specs previously covered only by other products. This has meant that we will be able to offer a more concise ATF range while still covering more applications than most other oil companies. A new ATF application sheet is being produced and will be circulated as soon as possible.

Two ATF applications that will not be covered at this stage are ZF 6 speed, and Mercedes 7 speed transmissions. This is because the technology that was used in SIN ATF that allowed us to cover these applications is no longer being manufactured anywhere in the world. This is the primary reason why we have deleted this product.

The ZF boxes also have occasional mechanical issues. They are filled with a specially developed product that was a joint project between ZF, an oil company and an additive supplier. This fluid (Lifeguard 6) is the only product approved by ZF. The technology for this ZF approved fluid is not yet available to any other lubricant manufacturer and, as we cannot officially cover the ZF warranty with our existing products (including ATF FM5), we have removed this recommendation. It should be noted that at this stage only the original supplier to ZF (a major international oil company) can offer full warranty protection backed by ZF. We assure you however that if this technology is released, Penrite will be first cab off the rank with a new, warranty approved product at a very competitive price.

Penrite provides a 100% guarantee on the use of our products in all applications recommended by us. We support our customers in all claims against component failure or incorrect performance. We provide every assistance to help our customers in determining the cause of any issue and in rectifying any problems found. This even extends to instances where it can be proven that mechanical problems are not the result of any fluid issue but are due to issues such as misuse, misapplication, poor component design, or poor service history. We give our assurance that this guarantee will continue to apply to all past and future official recommendations made by us.

Sincerely,

National Manager Sales and Marketing  
Manager – QA and Technical Services

